FLYSURFER RETURNS FORM

RETURN ADDRESS:
FLYSURFER
Brand of Skywalk GmbH & Co. KG
Windeckstr. 4
83250 Marquartstein
GERMANY

CUSTOMER SUPPORT
Phone: +49 (0) 8641 6948 0
Email: support@flysurfer.com

Please include this completed form with your return.

Customer ID:			
Order number:			
Name:			
Email:			
Phone:		**Date:**	

DESIRED REFUND METHOD

☐ **PayPal (Please provide email):**

☐ **Bank account:**

Name:
IBAN:
BIC:

WHAT ARE YOU RETURNING?

PRODUCT NR.	PRODUCT NAME	COLOUR	SIZE	QUANTITY	REASON *

* **01** Too big / too loose
02 Too small / too tight
03 I don't like the product
04 Different material / colour to the picture
05 Wrongly delivered
06 Delivered too late

07 Product damaged / missing (e.g. stains, scratches, holes, etc.). Please describe the damage:

In the event of transport-related damage, please contact our FLYSURFER support team straight away.

PROCESS

For quick processing, enclose the completed form and send the package with sufficient postage to the return address above. Please keep the postage receipt and allow for 7 days processing time. Incomplete or illegible information may cause delays.

Using the returns form is optional and does not limit your right of cancellation.